



Return and Exchange form

Follow these easy steps to return or exchange your purchase:

1. Call our customer service team at **888-825-9339**.
2. Complete the form below for return or exchange.
3. Securely pack your product with this form included.
4. Send returns to: BRAX Ltd, Attn: Returns Department, 358 Enterprise Drive, Auburn, AL 36832.

IMPORTANT NOTICE: Product must be returned in good condition.

Order Information:

Original Sales Order # (or Shipment Pick-Ticket #)	
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Product you are returning:

Team	Quantity	Reason Code

Reason Codes:
A - Damaged
B - Ordered Incorrectly
C - Incorrect Item Sent
D - Other

Product you want to exchange:

Team	Quantity

Send exchange or refund to:

Organization Name: _____
Contact: _____
Address: _____
City: _____ State: _____ Zip: _____
Phone (_____) _____
E-mail: _____